



# Bayete • Nkosi • PheZulu

Guest Lodge

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VICTORIA FALLS, ZIMBABWE

## • FREQUENTLY ASKED QUESTIONS •

### ROOMS & AMENITIES

#### **Do you have mosquito nets over the beds?**

All our beds have mosquito nets & there are air conditioning units in each room, as well as additional insect repellent cream available in each room.

#### **Should I take malaria medication before traveling to Victoria Falls?**

Although Victoria Falls is not considered a very high-risk malarial area, it is advisable to seek advice from your doctor before traveling to the area to be 100% safe.

#### **Are there fridges and televisions in the rooms?**

There are no fridges or TVs in the rooms. A TV connected to DSTV is available the bar in each lodge. We choose not to have TV's in the rooms as we like to interact with our guests.

#### **Do you have a restaurant at the lodge?**

We have a small restaurant where Breakfast is served every day. Lunch & dinner are available on request & should be pre-ordered.

#### **Is it possible to add a bed to a standard room?**

A few of our rooms are able to take an extra bed. Single supplement rates will apply.

#### **Do you have family rooms?**

We have one Family Room which sleeps 5. Three "Triple" Rooms (sleep 3) and we also have four Executive Rooms which have inter-leading doors.

#### **Do you have hairdryers in the rooms?**

Yes, all rooms are equipped with hairdryers.

#### **What type of plug points do you have at the lodge?**

We have universal plugs & USB charging points in all our rooms. There is no need to bring an adaptor.

#### **Do you offer babysitting services & do you have baby cots?**

Yes. We can arrange a babysitter on request, please advise the hotel at least 24hrs before. We have 2 camp cots which are available for use by guests.

All prices quoted are subject to change without notice and should only stand as a guideline.

For more information, visit [www.thebayetecollection.com](http://www.thebayetecollection.com)  
or contact our reservations team on [res@bayeteguestlodge.com](mailto:res@bayeteguestlodge.com)



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### TRANSPORT & GETTING AROUND

#### **How far is the lodge from the Victoria Falls?**

It is a 7 - 10 minute drive from the lodge. We can arrange a taxi to take you to the water falls or the more energetic can take a casual stroll.

#### **Do you offer airport transfers to the lodge?**

Yes we do. Pick up and drop off to Victoria Falls Airport - rates available upon request.

#### **Do I need to rent a car in Victoria Falls?**

It is not necessary to rent a car in Victoria Falls. We are able to provide Airport Transfers & taxis are very reasonably priced.

#### **How close is the lodge to the centre of Victoria Falls town?**

We are situated in the residential area & are approximately 3 km from the centre of town.

#### **Are you able to organise activities?**

We are able to organise all your activities & transfers for you, our front desk team is always happy to assist. Most activities supply transfers.

### OTHER TOPICS

#### **Are there ATM's near the lodge?**

Yes, we have ATMs located in the town & US Dollars are available to withdraw.

#### **What currencies do you accept at the lodge?**

We accept USD, Pounds Sterling & Rand.

#### **What credit cards do you accept at the lodge?**

We accept Visa & Mastercard only.

#### **Do you have Wi-Fi at the lodge?**

Yes we do have free Wi-Fi access, which covers all corners of the property.

#### **Do you host weddings at the lodge?**

We have not hosted a wedding at the lodge but we have hosted the Bridal Party. It is a great Lodge to book out for Wedding Guests as the whole group can be together and enjoy exclusivity of the lodge.

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