

INDIVIDUAL FACT SHEET

Behind-the-scenes wildlife experiences



SHAMWARI
CONSERVATION
EXPERIENCE



SHAMWARI
— PRIVATE GAME RESERVE —

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1. About Us

The Shamwari Conservation Experience is a once in a lifetime chance to get behind-the-scenes and involved with the conservation efforts of the world-renowned Shamwari Private Game Reserve. This is a call to action for your support and assistance, without which our achievements past, present and for the future, would simply not be sustainable and viable. Shamwari is the pioneer and leader in demonstrating how the conservation of wildlife, fauna and flora can be achieved through Eco Tourism. Come and join our team of dedicated individuals who are passionate about nature and all it has to offer.

Shamwari, best known as a luxury safari destination, is a fully operational 25 000 hectare Big Five game reserve. As a Shamwari Conservation Experience participant you will be exposed to various short and long term conservation projects and the need for assistance by the award-winning Shamwari Wildlife and Conservation Department.

Our Madolos Retreat lodging in the far Northern extent of Shamwari Private Game Reserve, is aptly named after conservation doyen, Dr Ian Player, who was instrumental in saving the Southern African white rhino from the brink of extinction in the early 1960's. Facilities are geared to comfortably host and service guests on a two per room-shared basis. As result, we're able to get participants involved in various components of conservation, wildlife and community work. The experience is thus a true reflection of the day to day operational requirements needed to manage the game reserve and its vast resources.

Shamwari has hosted behind-the-scenes operations and experiences for volunteers, gap-year, adult sabbatical and adventure seeking travellers for several years, developing specialized skills and knowledge in conservation, with a key focus on the conservation of wildlife, ecological and community work. Environmental education, social upliftment projects and partaking in sporting interactions with largely impoverished local communities, are an important part of our social responsibility drive, to improve the lives of those living in and around the reserve.

Safari type game-viewing vehicles are used to traverse the reserve and surrounds, hosted by experienced and qualified conservation and guiding staff.

We operate in a malaria-free area and are only one and a half hour away from the closest major airport, medical facilities and other amenities in Port Elizabeth. Our passionate and dedicated team looks forward to hosting you and showing you all that Shamwari and its abundant natural resources have to offer you.



2. History of Shamwari Private Game Reserve

2.1 Our Shamwari History

Shamwari, meaning “my friend” in Shona, is the pinnacle of private game reserves and home to the coveted Big Five on one of the largest conservation initiatives in Southern Africa, some 25 000 hectares in extent.

Shamwari is a place where guests can exist in harmony with nature, however fleeting the moment; where free-roaming wildlife traipse the landscape, often under the relentless African sun.

Shamwari Private Game Reserve’s hospitality division incorporates six, Five Star lodges, each one with its own unique essence of Africa. The lodges are designed and operate in harmony with their surroundings and are a place where guests can experience nature in sublime comfort. Although without the splendour of our luxury sector, Shamwari Conservation Experience facilities offer unsurpassed industry standards for individual guests, from our purpose commissioned and staffed facilities.

2.2 So Why Choose Shamwari Conservation Experience?

Our team has been recognized globally for its efforts in conservation and has lived up to our adage of conserving a vanishing way of life.

- Our district is malaria free and operations are hosted from our 25,000 hectare game reserve (that’s about 25,000 football fields in size!) with five of seven biomes (fauna and flora habitats) represented.
- We have a dedicated Wildlife and Conservation Department which includes a wildlife veterinarian and ecologists with an animal rehabilitation (ARC) centre. Facilities also include an animal hospital and anti-poaching unit.
- Shamwari is the host to the Born Free Foundations Big Cat Rescue and Education Centre for lions and leopards.
- We are about a one and a half hour drive from Port Elizabeth Airport and there are several adventure and leisure activities in close proximity, which stretch down a beautiful coastline known as the Garden Route. These activities include surfing, canoeing, horse riding, and bungy jumping to name only a few!
- You will be hosted by our wildlife coordinators who are qualified and experienced in various conservation related fields, as to be able to maximize your experience.
- We offer a diverse experience that exposes participants to real and often challenging conservation issues and tasks, offering you the chance to make a sustainable difference through their participation.



3. Participate to conserve a vanishing way of life!

3.1 We offer the ultimate experiences for volunteers, gap-year, adult sabbatical and adventure seekers on offer

The Shamwari Conservation Experience is supported by a very diverse support base, including volunteers, gap-year, adult sabbatical and adventure seeking travellers and takes participants behind-the-scenes and exposes them to the several daily aspects involved in the conservation management of Shamwari Private Game Reserve. Participants are exposed to short and long-term projects which are by outcome, intended to create sustainability for generations to come. Tasks may vary from physical work to interesting and interactive lecture based content. There are several monitoring projects which assist in capturing vital information used in the research and management of all species on reserve.

The experience is diverse and structured, yet not pre-scheduled as result of the nature of working in and around wildlife and a reliance on prevailing conditions. Visits to the Born Free Foundation, Big Cat Rescue and Education Centres and Shamwari Animal Rehabilitation Centre (ARC) are undertaken to educate and expose participants as to these initiatives and what they are attempting to achieve.

This is carried out in accordance and to suite the requirements to manage and host the big cats and other animals deemed to have chance of being rescued, rehabilitated and released back into the wild. With a core drive and focus on conservation and keeping wildlife in the wild, we operate with a no-touch policy for predators, unless approved under incumbent veterinary procedure and otherwise as part of the professional animal care of non-predators, under the watchful eye of our qualified vet nurse. Our facilities include accommodation with twin-bedded, on suit rooming (shower, toilet and basin) dining and common lounging areas, with swimming pool and boma (an outdoor enclosure, often used for communing around a fire) areas. Average stays vary from between 2 to 12 weeks, with recommendation of a longer stay on request for availability. Although uncommon and room or facility changes are averted, participants may be moved during their stay as result of operational requirements.

With a minimum stay of two consecutive weeks, start dates are any Monday, on availability and by time schedule, operations run from approximately 08h00 to 17h00 daily. Evenings are at leisure, with any need for early morning or late-night activities dependent on the tasks at hand. Our conservation work generally runs in-week from Monday to Friday or as is required by the operations of the reserve's conservation efforts, therefore participants may be asked to assist and conduct related weekend activities from time-to-time. Weekends are at leisure with a host of extra mural and adventure activities available. We can advise and supply information on locally registered adventure and leisure operators, who can offer you a host of great off-site extra mural activities. These range from cultural tours to adventure activities which include canoeing, quad biking, horse riding on the beach, to the likes of inter-tidal coastal and marine tours. These off-site activities are undertaken on an elective basis and at cost to client. Should our guests not elect to travel off site, they are welcome to enjoy the peace and tranquillity that living on a game reserve has to offer.



3. Participate to conserve a vanishing way of life! (Continued)

3.1.1 Long-Term Projects & Possible Activities

There are far too many activities to mention and highlight. Listed are a few of the general activities and tasks which are undertaken and we further advise that potential participants view what we've been up to more recently, by joining us on Facebook, Twitter and Instagram as detailed.

Game Monitoring: Rhino, Elephants, Predators

With regular monitoring, it is possible to identify individuals, compile information about the family structure and determine feeding and spatial ecology. Data collected is used to assist in the managing decisions for the reserve.

Game Count

Annual game counts are conducted to establish the carrying capacity of the reserve. Game counts assist in the decision making of predator to prey ratios and the movement of animals on or off the reserve.

Camera Trapping and Telemetry Tracking

The setting and use of camera traps to monitor wildlife activity is a vital tool in gaining visual footage required to manage the reserve. Monitoring of some of the more high-profile wildlife, like cheetah and leopard, are required using telemetry tracking equipment. This is largely as result of the neighbouring properties carrying livestock and also the elusive nature of some of the species.

Restoration & Rehabilitation of Reserve Landscapes

The need to return the once pristine landscape to its original splendour includes the collecting and removal of old fence lines and rehabilitating degraded and overgrazed land.

Research Projects

Undertakings of research projects with a focus on a value add outcome for the reserve or conservation as a whole, are viewed as an incumbency. These projects are often undertaken in conjunction with both local and foreign research and academic testing to capturing data on lesser known species such as the Brown Hyena.

Alien Plant Control

Exotic and alien plants were introduced to the land by the farmers for different reasons and uses. Today this exotic vegetation needs to be removed to be able to increase the natural biodiversity and decrease the likes of fire risk and better preserve our fast diminishing natural water sources.





3. Participate to conserve a vanishing way of life! (Continued)

Born Free Foundation Charity



The Born Free Foundation Charity and Shamwari Private Game Reserve are both committed to the conservation of wildlife. Creating awareness and educating our guest and local population as to the importance of the protection and conservation of wildlife, we aim to promote the protection of habitat, while maintaining a humane and compassionate approach to the care and welfare of any captive animals. The centers offer a great opportunity to showcase and create awareness about the horrific way in which wildlife is exploited in captivity around the world. Our visits to the centers are conducted with the overall focus on education and exposure to best practice animal care. Creating awareness as to the plight and ill treatment of captive wildlife throughout the world, is of vital importance to amount positive change. No breeding of cats is undertaken at the center which is sanctuary for Lions and Leopards who are unable to be reintroduced back into the wild. Your interaction with this team may range from a personalized behind the scenes tour, to assisting with maintenance and cleaning of enclosures and at times even feeding and other tasks required to ensure that the cats enjoy the peaceful existence they deserve.

Animal Rehabilitation Centre (ARC)

Shamwari Animal Rehabilitation Centre was set up to aid in rehabilitating injured animals found on the reserve and surrounding community. The aim is to give the animal short-term care and release it back into their natural environment. No animals are kept for purposes of breeding in captivity but are hosted with the aim of giving them a second chance to take on life back in the wild. The centre boasts avian, small and large stock boma (enclosure) areas, which house the various species that may find their way to Shamwari. Your group will visit and conduct a personalized behind the scenes tour of the facility with any activities dependent on any need and requirement for operational assistance by our vet nursing team. With a focus on education and awareness, this interaction and exposure often offers valuable insight into some of the several wildlife management and human-animal conflict challenges, faced as custodians of a vast natural resource.

Community Projects

The role of conservation does not stop at conserving nature and wildlife habitat alone, but also includes a responsibility to uplift local and impoverished communities. This responsibility includes education of the community as to the role and benefit of conserving biodiversity and further stresses the importance of conserving our natural resources. We can tailor community and sporting interactions with our local community which range from creating and maintaining vegetable gardens, recycling projects, painting classrooms and building jungle gyms, to playing games and sport with local community children.

General Reserve Maintenance

Possible Activities Include:

- Game capture and other wildlife veterinary work
- Sleep outs on the Big Five reserve
- Orientation and nature walk
- Assisting in night and anti-poaching patrols.





3. Participate to conserve a vanishing way of life! (Continued)

3.1.2 Extra Mural or Weekend Activities (at own cost)

There are several adventure and leisure based activities in and around the Eastern Cape and bordering Western Cape districts. These range from seasonal whale watching in Algoa Bay, surfing J-Bay's world-renowned Super Tubes, to bungy jumping at the Bloukrans Bridge and exploring the forests and coastline of the Tsitsikamma National Park. As part of your planning, should you wish to conduct any off-site or extra mural activities, our team will gladly advise you as to best and most suitable options with contact information for local adventure and leisure operators.

3.1.3 Extras & Services:

- Shooting consumables (rounds) for shotgun and .223 semi-automatic rifle (an optional activity) are at a nominal charge and conducted with a safety briefing and rifle range officer present. This is an optional activity with any cost to client quotable on request or if elected at time of stay.
- Internet: Wi-Fi vouchers can be purchased to make use of the wireless network service. Due to the relatively rural nature of facility and positioning of the lodges, although internet speeds are certainly not up to international urban standards, they have proven to be more than effective for access and communication.
- Smartphones and Tabs : As most participants have access to mobile and other electronic devices with which to communicate via data capabilities, bringing such a device would be best suited with which to communicate. For off-site usage, the Vodacom mobile network service has historically proven most reliable and can be purchased at most local retail outlets and general dealers.
- Shop smalls: On-site purchase of small consumables such as soft and energy drinks, chocolates and crisps area available, with a percentage of takings being used to champion the local community and or elected wildlife causes.

3.1.4 Possible Talks & Presentations:

- Introduction to Wildlife Conservation in SA
- Wildlife Monitoring
- Understanding the Principles of Eco-Systems
- Animal Population Dynamics
- Capture Techniques and Relocation of Wildlife
- Stress Factors in Handling and Containment
- Animal Husbandry
- Veterinarian's Role in Conservation
- Conservation of Flagship Species of Africa
- Biomes of the Eastern Cape
- Control of Alien Invasive Vegetation
- Medicinal Plants and Trees
- Wildlife Tracks and Signs
- Basic Wildlife Conservation, Ecology and Management Principles
- Astronomy
- Parasites and Disease in Nature
- Facilities and Drugs to Reduce Stress
- Introduction to Game Ranging
- Darting Techniques
- Animal Welfare in Relation to Capture and Containment
- Anti-Poaching Methods



3. Participate to conserve a vanishing way of life! (Continued)

3.1.5 What to Pack (chat to our team or exercise own discretion)

- Binoculars – essential for the best experience!
- Short and long sleeve t-shirts
- Long/short work trousers
- Hiking/work boots and trainers
- Sweat shirt/fleece
- Wind breaker/rain jacket
- Daypack rucksack
- Sleeping bag and mat if you want your own (available on site).
We advise you don't buy or bring one especially as result.
- Warm hat (beanie) for winter and cap for sun all year
- Working gloves (Advised May to September period)
- Winter gloves
- Changes of casual clothes for evening
- Underwear and socks
- Bath and, or Pool towel
- Toiletries
- Sunscreen
- Relative supply of any personal medication as required
- Personal first aid kit
- Torch and water bottle
- Camera and spare batteries
- Reference books and note books
- Hair dryer
- 3 point round plugs
- Games, playing cards

Although not a must, we advise that participants bring some form of neutral or earth tone colour clothing. When there is potential to do more hands on wildlife or veterinary work, this is often a positive and even mitigating factor.

3.1.6 Documentation for Signature on or Pre-Arrival

- The Shamwari Private Game Reserve Waiver and Indemnity
- The House Rules and Regulations
- The Born Free Indemnity Form
- Filming and Photographic Release and Agreements

All participants under the age of 18 years are advised to make contact with their local or nearest South African Embassy to confirm any more current or required visa regulations and need for dual parental consent or to produce unabridged birth certification. To ensure that this process is a seamless as possible for our guests, please don't hesitate to contact us for advice.

All participants under the age of 18 years will need the approval and signature of a legal guardian of the above-mentioned documents if wishing to enter the property and participate in any activities offered by Shamwari Conservation Experience or their service providers. If not completed and submitted pre-arrival, all persons over the age of 18 years will need to sign the above-mentioned documents if wishing to enter the property and partake in any activities offered by the Shamwari Conservation Experience or their service providers.



3. Participate to conserve a vanishing way of life! (Continued)

3.1.7 FAQs Relating to the Reserve Direct

Will I get an opportunity to work hands on and up close with the animals?

The emphasis and drive behind the award-winning conservation initiatives at Shamwari Private Game Reserve have always been focused on sound and ethical wildlife and ecological principles. The day-to-day work does not require human intervention and interaction through touch, but in times of crisis or true need for intervention, participants may be afforded the opportunity to safely get close to observe and at times directly participate on a more hands on basis with the wildlife species.

How far is the nearest trading store or outlet to purchase goods and when can I go?

You will generally get an opportunity to buy personals and sundries on Fridays when visiting the local community as part of our social responsibility drive. Although not carrying a vast array of items you should be able to purchase toiletries, cold drinks and other necessities from the local general dealers. The purchase of World Call cards for the paid telephone service can also be purchased in nearby Paterson, which is about 12 kms away.

Will my details and personal information be offered any form of privacy and protection?

Yes, even with Shamwari Conservation Experience offering experiences on the African continent, we respect your right to privacy and the need for protection of your personal information held by us, our suppliers and service providers. We have accordingly implemented procedure and roll out measures to meet local POPI (Protection of Personal Information Act) regulations, with a view to also cover core requirements applicable to the likes of e.g the EU GDPR (European Union General Data Protection Regulation), in an effort to protect your personal details and information.

Will I be able to concentrate on big cats or a specific animal or subject interest on the reserve?

Although participants might have very personalised interests or be passionate about a particular animal or species, we are proud to be able to offer an experience which is so diverse by nature and takes participants behind-the-scenes of the game reserve's wildlife operations and exposes you to the various aspects of modern day conservation which include several ecological, wildlife and species management issues.

Will I be communing with fellow gap-year students and volunteers only?

Our lodging has the ability to host and expose various forms of conservation, wildlife, community and sports experiences. The streaming of particular common interest groups will differ according to seasonality and specific requirements, thus the facility may simultaneously host various experiences of a different nature, whether for individuals or groups. The age and background of participants may also differ and tolerance and acceptance in regard to shared communal resources is necessitated.

What is there to do on weekends or in my free time?

As both evenings and weekends are generally spent at leisure, there are several on and off-site activities for you to partake in. On-site activities range from playing pool and table tennis to making use of our plunge pools or playing volleyball. If enjoying a movie or watching sport on-site isn't for you, for those eligible by age, visits and socials at a local pub or restaurant are undertaken by participants from time-to-time. As these activities (off-site) are at own cost, participants generally share costs to make you average spend more affordable. More often than not, the friends that you make whilst at Shamwari will be using their leisure time as the ideal opportunity to plan and enjoy one of several local adventure activities, or along the beautiful Garden Route coastline. As we have a comprehensive array of adventure brochures and contact details of reputable operators available, you shouldn't struggle to find more fun and excitement. Our staff will gladly advise you on enquiry, prior to, or on arrival.

Do I need any vaccinations ?

Besides any required vaccinations or medication advised by your country of origin, last departure or the authorities from the country in which you reside, being a malaria free area, we know of no vaccinations or treatments that are deemed required pre, or on arrival in the Eastern Cape district, in which Shamwari is situated.





4. Accommodation, Facilities & Meals

Our lodging for individual participants, called Madolos Retreat, is situated in the far Northern extent of the reserve and hosts a maximum of 20 guests. We have ten-twin rooms, which are scheduled on a same-sex shared basis, unless on special request as a couple. All rooms are en-suite, with shower, toilet and basin. The lodge facilities include communal lounge, dining and swimming pool, with outside boma (enclosure), for enjoying a relaxing evening around the fire and under the stars.

Laundry

Laundry services are provided on average once a week, with laundry bags supplied on arrival. It is advised that no delicate or high value clothing is brought or laundered. Although every care is taken with this guest service, Shamwari Conservation Experience will not be held responsible for any damages to apparel as result of hard water, colour runs, shrinkage or marking due to chemical cleaners.

Food & Meals

Three meals are provided on a daily basis. Meals will either be served at the lodge or taken as a pre-packed serving, depending on planned or as result of unscheduled activities. Vegetarians and other dietary requirements can be catered for, if notified in advance.

Cooked breakfasts are served once weekly – generally on Fridays. There are no facilities to service Kosher or Halaal requirements, but the supply of such meals can be serviced at extra cost, on request and availability.

Meals are prepared with exposing participants to an array of local dishes in mind and are generally taken on a self-service basis, with the option of juice, tea or coffee available. Bottled still and spring water and soft drinks are available on site and with greater selection, from local trading stores.

Example of Menus

Breakfast: cereal and toast, muesli and yoghurt, muffins and toast, cooked breakfast.

Lunch: sandwiches, wraps and potato salad, quiche and pasta salad, burgers and chips.

Dinner: macaroni and cheese with green salad, roasted chicken with vegetables, traditional meals for example braai and potjie (local type of meal similar to stew).



5. General

5.1 Health & Safety in Brief:

- All participants will be given a health and safety briefing as part of their welcome orientation and briefing.
- First Aid kits are available on-site and per student vehicle.
- Fire extinguishers, fire horn and related fire drill with exit indicators are set out.
- Shamwari is a malaria-free area.
- All medical costs are for own account of the participants and are required to be paid in cash (no terms allowed) to medical service providers. We advise a minimum amount of 5,000.00 ZAR be kept in credit per participant for this service, should the need arise. Please note that medical and other travel insurances are not recognized locally as cash payment in settlement of any service provision. Local medical service providers will supply you with the necessary documentation with which to lodge your claim on return home.
- Please note that all medical services in South Africa are on a paid basis and medical insurance is not recognised as cash or means of payment and will generally only act to service claims and recovery of funds on a reclaim basis.
- There are strict access control measures with no unauthorised individuals allowed on the property.
- M.O.Ds (Manager on Duty) are identified and available for any general assistance or should any incident or accident arise.
- Health and Safety audits and risk assessment are reviewed and updated periodically.
- Pest control measures are in place and serviced at regular intervals.
- Some areas in South Africa have a high crime prevalence rate and should be avoided. Please don't hesitate to ask for information on areas to avoid.
- H.I.V. / AIDS is of high prevalence in South Africa thus we advise that all the necessary precaution be taken.
- There may be a high prevalence of snakes and other potentially dangerous reptiles, especially in the hot summer months. Should any participants come across such animals, they are to cautiously avoid any close contact and remove themselves from the area immediately. We ask that participants do not on front or attempt to handle any such species and that all such incidents are reported to the manager on duty or student coordinator immediately.

Policy for the safety and protection of Vulnerable Children and Adults:

Shamwari Conservation Experience strongly believes and promotes a policy which aims to protect and safeguard children and adults that may be vulnerable to any forms of discrimination, prejudice or abuse, whether verbal, physical or other. As part of this focus, the safety and best interest of our guests, staff, service providers, suppliers and community members are paramount and of consideration. We accordingly and in no-way promote, condone, or will be party to any form of sexual, racial, religious, economic or other form of discrimination or prejudice.

The protection of vulnerable youth and aged, especially those suffering from and under mental and or physical disabilities and constraints, is of consideration and concern to us. We appeal to all parties concerned, to adhere to and assist us in the implementation of this policy, through acting with compassion, respect and consideration when engaging with fellow human beings.



5. General (Continued)

5.2 Code of Conduct

All participants are obligated to abide by the rules of the centre and adhere to the spirit of the program. If for any reason an individual is found to compromise the experience of the group or any individual, the individual can after suitable warning, counselling and following the process of disciplinary process, be withdrawn from the program and returned home. No refunds in this case will be issued and any additional cost incurred will be at own cost.

General Code of Conduct Considerations Include:

Behaviour: Participants are to behave in a manner that is not offensive to staff, guests, visitors or fellow students. Behaviour must be conducive to team work and communal cooperation.

Dress: As participants will have access to amongst other areas of the reserve that are hospitality guest sensitive, we request that they dress in a suitably appropriate manner to the task or activity at hand. We require participants to not dress in revealing and scantily clad manner which may be by reasonable assessment, found to be of an offensive nature.

Jewellery: We advise that although there are safe facilities available, that participants not bring high or sentimental value items of jewellery. Due to the nature and environment of the general activities and tasks carried out on a day-to-day basis, the wearing of jewellery is not advised from a health and safety perspective.

Language: English is the recognized and preferred language used. The need for language translators can be serviced on availability and at cost to the participant. No language that is indecent and / or offensive to others will be accepted.

Drug: The possession or use of narcotics and other illegal recreational drugs is against the law. Further to any arrest and or prosecution under local legislation, participants found to be in transgression of the law or breaking this rule, will be withdrawn from participating and removed from the property with immediately. We advise participants, needing to carry or make use of any scheduled prescription drugs, preferably bring proof of a doctors note or prescription, especially in the treatment of life threatening illness or diseases.

Alcohol: Participants wishing to use alcohol on the property must do so with sensibility and act in responsible manner as to not be offensive to staff, guests, visitors or fellow participants. No intake of alcohol is allowed during project working hours, unless otherwise approved by our management. We hold the right to stop and remove participants should we deem them not fit to safely participate in any activity, due to intoxication. The legal age for purchase of alcohol is 18 years of age in South Africa.





6. Enquiry & Bookings Details

Please refer to our website for current or updated information, or contact:

Enquiries for Individuals:

Nadia Muller (SCE: Operations Manager)
Email: sce.bookings@shamwari.com
Landline: +27 (0)42 235 1127
Mobile: +27 (0)72 141 6495

Group & Trade Enquiries

Quinton Gillson (SCE: Product Development Manager)
Email: sce.marketing@shamwari.com
Landline: +27 (0)42 203 1007
Mobile: +27 (0)72 890 1988

Postal Address

Shamwari Conservation Experience
P.O. Box 93
Paterson
6130
South Africa

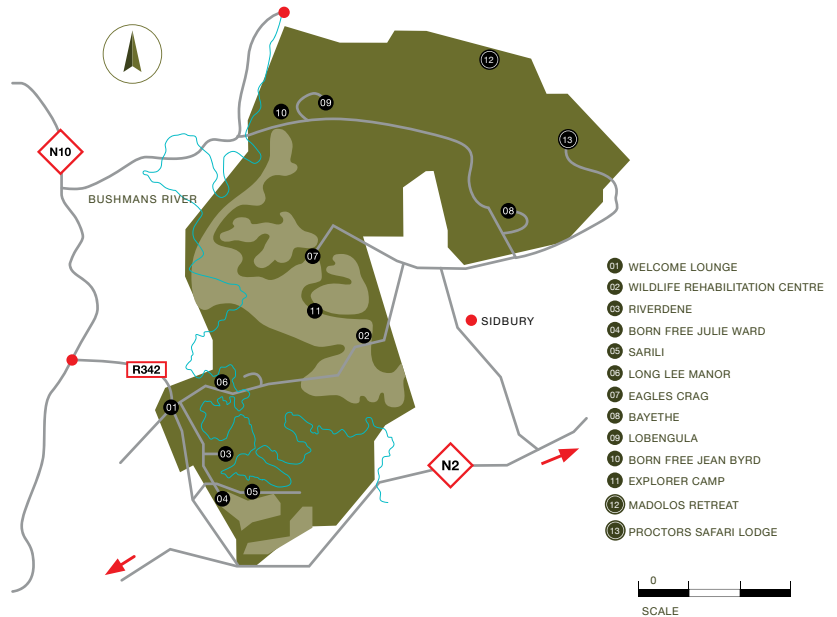
Madolos Retreat Lodge

Office Landline: +27(0)42 203 1097
Guest Landline: +27(0)42 203 1098
Email: sce.madolos@shamwari.com

As our operational and bookings office is situated on a reserve and within a rural environment, please take note of our general office hours:

Mon – Friday: 08h00 - 16h30 CAT

Sat & Sun: Please leave a message or refer to the emergency contact number given at the time of call.



6. Enquiry & Bookings Details (Continued)

Transfers

All rates quoted are ex-transfers, unless agreed otherwise and further confirmed in writing. Transfers to and from Port Elizabeth airport or any other destinations can be arranged at an additional cost to participants. On referral, only services of recognised and suitably registered, licensed and insured transport operators will be used for scheduled transfers. Weekend and leisure time transfers must be sourced by participants and will further come at own cost. Our staff will gladly advise and assist where possible on any transfer or transportation related information pre-arrival or whilst grounded. We however advise that for bookings, participants confirm logistic or transport requirements and if not pre-arranged, lodge payment directly with the service provider concerned.

GPS Location: Madolos Retreat – In the interest of health and safety, GPS co-ordinates will only be made available on request.

Flights

Shamwari Conservation Experience does not act as a booking agent for flight needs and requirements but will gladly assist in times of crisis if, and as needed, to manage any change in schedule. We will however not be held responsible for any lack of incumbent changes required on behalf of participants.

Please don't hesitate to contact our team for any assistance or further information.

Take a look at what some of our past participants have had to say about their experience with us at **Shamwari Conservation Experience**

