



Terms & Conditions

2023 - 2024

AFRICAN
RAINFOREST
EXPERIENCES



Terms & Conditions

Valid from 01 January 2023 until 31 December 2024*

Between

Kamba African Rainforest Experiences (Pty) Ltd
(Hereinafter called “Kamba”)

AND

Company trading name: _____
(Hereinafter called “Company”)

* Please note that these terms & conditions are subject to change without prior notice.

Details Required

Company trading name:

Company postal address:

Company telephone:

Company website:

Contact name:

Contact email:

Contact title:

Contact signature:

Terms & Conditions 2023–2024

Please note: All rates in this document are quoted in USD.

Reservations

- All reservations for Kamba are managed by Kamba African Rainforest Experiences (Pty) Ltd (South Africa).
- Kamba African Rainforest Experiences (Pty) Ltd , registered in South Africa, will not accept any responsibility for guests departing on any arrangements not made by its reservations team.
- No reservation is deemed confirmed unless acknowledged and accepted in writing by the Reservations Manager.
- Provisional bookings will be held for 14 days. A 20% non-refundable deposit must be paid to secure the booking.
- The balance is due no later than 45 days before arrival.
- If a reservation is made 1 to 45 days prior to the arrival date, full payment is due.
- For group bookings of 3 rooms or more, the full balance needs to be paid 60 days prior to arrival.
- Group Adventures/Hosted Discoveries departures from July - August require a 20% non-refundable deposit within 14 days of a provisional booking to secure space.
- Upon confirmation, all travelers are required to take out fully comprehensive travel insurance with cancellation for any reason. This insurance must be able to fully cover cancellation of the deposit amount paid as well as cancel for any reason 45 days prior to arrival.
- All travelers are required to show us their full travel insurance cover with details of trip cancellation, trip interruption, and emergency medical.

Charter flights & transfers

- All Journeys begin and end in Brazzaville, Republic of the Congo, connecting with the in-seat charter flights on Mondays/Thursdays between Brazzaville and Mboko (Odzala-Kokoua National Park).
- Sangha Ventures require return flight and boat transfer, whether guests use the return legs or not.
- Journeys that include Sangha Lodge make use of charter flights between Mboko and Kabo (near the Central African Republic border) on Wednesdays and Sundays.

Payments

- Accommodation payments can only be made in USD via EFT (Electronic Funds Transfer). All bank charges are to be accepted by the Payee and Kamba will not be liable to cover these charges.
- Extras must be settled in cash at camp. Central African Franc (XAF), US Dollar, and Euro accepted.
- Only XAF and EURO are accepted in the Central African Republic. XAF and Euro are suggested for the Republic of the Congo; other currencies are accepted at a premium (exchange bureau at Radisson Blu Hotel).

Cancellations

- A 20% non-refundable deposit must be paid to secure the booking within 14 days of confirmation.
- Between confirmation and 45 days prior to arrival, 20% non-refundable deposit is retained by Kamba.
- Between 45 and 21 days, 50% of the total cost will be charged.
- Between 20 and 0 days and a 'no show', 100% of the total cost will be charged.
- The cancellation policy also applies to confirmed bookings that reduce their length of stay. The above cancellation fees will apply on the released night/s.

Contact details

RESERVATIONS

Kamba Reservations manages all aspects of trip logistics from per arrival documentation, hotels in Brazzaville, and full on-ground support for guests in-country.

Contact: Anni-Mart Jansen van Vuuren
(based in ZA) **Tel:** +27 21 876 2153

Email: info@kambaafrica.com **WhatsApp:** +27 65 326 2268

EMERGENCY CONTACT

Tel: +260 977 767 433 **WhatsApp:** +260 977 767 433

Acceptance

To validate this agreement, please indicate your acceptance of the terms and conditions by signing and returning the Company's copy. It is understood that the undersigned is empowered by the Company to sign this contract. The terms and conditions of this agreement shall not be varied or modified except by mutual agreement in writing.

Signed on behalf of:
Kamba African Rainforest Experiences (Pty) Ltd

Signed on behalf of:

33 Bree Street, 4th Floor
Cape Town, 8001 South Africa

Contact: Elza Gillman

Contact:

Title:
MD

Title:

Date:

Date:

Signature:

Signature:

If you have any further questions,
please visit our comprehensive
FAQs, or just reach out at
info@kambaafrica.com



AFRICAN
RAINFOREST
EXPERIENCES