

the robertson small

HOTEL

RATES ARE VALID UNTIL END APRIL 2025

RACK RATE	01.05.2023 - 30.09.2023	01.10.2023 - 30.04.2024	01.05.2024 - 30.09.2024	01.10.2024 - 30.04.2025
THE SMALL ROOM	ZAR 1820,00	ZAR 2050,00	ZAR 1950,00	ZAR 2195,00
MANOR HOUSE ROOMS	ZAR 2050,00	ZAR 2280,00	ZAR 2200,00	ZAR 2440,00
STABLE SUITES	ZAR 2490,00	ZAR 3125,00	ZAR 2665,00	ZAR 3345,00
HONEYMOON SUITE	ZAR 2550,00	ZAR 3250,00	ZAR 2730,00	ZAR 3475,00
POOL SUITES	ZAR 2805,00	ZAR 3380,00	ZAR 3000,00	ZAR 3610,00

RATES QUOTED ARE PRICED PER PERSON SHARING PER NIGHT IN SOUTH AFRICAN RAND (ZAR).

A 50% single supplement applies. No single supplement applies on bookings in The Small Room.

Rates are valid at the time of booking, but until such time as full and final payment has been received, the price is subject to change without notice.

Rates are quoted including breakfast, mini-bar, 15% VAT and 1% tourism levy per person per night.

Rates exclude transfers from/to The Robertson Small, Lunch, Dinner, Bar, Private telephone calls, laundry, and spa treatments.

This document serves as a binding contract. Upon receipt of this document, you are legally bound to the terms & conditions stated here within.

RESERVATION PROCEDURE

Reservations can be made online, via email or telephone. Written confirmation will be sent via e-mail.

Once the reservation is confirmed the client is liable for cancellation fees.

PAYMENT

All reservations must be guaranteed by a valid credit card.

Payment can be made by secure online payment, direct deposit or credit card.

A 30% deposit is required to secure the reservation at least 30 days after written confirmation. Full and

final payment is due 4 weeks prior to arrival. Extras may be settled on departure.

Rates are valid at the time of booking, but until such time as full and final payment has been received, the price is subject to change without notice.

Should payment not be received as stipulated, we reserve the right to cancel your reservation.

In the unlikely event of there being an unscheduled postponement of a reservation caused by bad weather, strikes or any other matter beyond our control, it is understood that expenses incurred will be for the client's account.

#### CANCELLATION

Cancellations are only effective on receipt of written notification.

Cancellation penalties are levied as follows:

Any reservation cancelled within 30 days of the arrival date – a charge to the full value (100% of the total invoiced amount) be applicable.

Cancellation penalties for Easter and 21 Dec – 04 Jan – less than 12 weeks' notice prior to arrival – 100% of total invoiced amount.

In the event of premature departure, the full extent of the stay, as originally booked and confirmed, will be charged.

Refunds of deposits/prepayments for bookings are at the discretion of management and are dependent on the ability to re-book the room.

#### GENERAL TRANSFER TO/FROM THE ROBERTSON SMALL HOTEL

Please call our reservations team for road transfer requests. Luxury road transfers can be arranged on request at an additional charge.

#### CHILDREN

Complimentary cots can be provided on request.

Children 0-6 years stay complimentary.

Children 7-10 years stay at 50% of the adult rate.

#### CHECK IN / CHECK OUT

Check in time is at 14h00; guests arriving earlier are welcome to use hotel facilities.

Check out time is 11h00; late departures will be accommodated where possible but are subject to occupancy / availability

#### GOOD TO KNOW

Free Wi-Fi access throughout the hotel.

Secure off street parking.

#### RESERVATIONS

reservations@therobertsonsmallhotel.com

+27 (0)23 626 7200

#### THE ROBERTSON SMALL HOTEL

admin@therobertsonsmallhotel.com

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