

2023 RATES & INFORMATION

Nestled in the ancient dolomite ridge of Madikwe Game Reserve along an abounding Elephant game path, The Royal Madikwe Luxury Safari Lodge wraps around one of the busiest waterholes in the reserve, with complete privacy and a backdrop of endless views over the vast plains. The Royal is an intimate Safari lodge offering ultra-luxurious accommodation on a per person sharing basis to a maximum of sixteen guests in three beautifully appointed suites as well as two private family villa's, namely the two-bedroom Royal Villa overlooking our private waterhole and the three-bedroom Sovereign House perfect for larger or multi-generational families.



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ACCOMMODATION COMPARISON

	NALEDI SUITE	KORONE SUITE	LENYALO SUITE	ROYAL VILLA	SOVEREIGN HOUSE
ROOM SIZE Including deck	110m²	94m²	115m²	380m²	438m²
BEDROOMS	1	1	1	2	3
BATHROOMS	1	1	1	2	3.5
PRIVATE DECK & PLUNGE POOL	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
VIEW	Extensive Landscape	Landscape	Waterhole & Landscape	Waterhole & Landscape	Extensive Landscape
PRIVATE VEHICLE & GUIDE	х	х	х	√ Included	√ Included
PERSONAL CHEF & BUTLER	х	х	х	Included	√ Included
MAX OCCUPANCY	2 Guests	2 Guests	2 Guests	5 Guests	6 Guests
MIN STAY	2 Nights	2 Nights	2 Nights	2 Nights	2 Nights



2023 Rack Rates & Information VALID : 1February 2023 - 31 January 2024

ACCOMMODATION	RACK RATES	FAST FACTS	
The Naledi Suite	14,850 ppns 22,275 single	MAX OCCUPANCY2 GuestsROOM TYPELuxury Suite (110m² deck inclusive)BED TYPE2 Single XL (Convert to King)DISTANCE120m from ClubhouseTIP : Book in conjunction with Sovereign House for larger families	
The Korone Suite	14,850 ppns 22,275 single	MAX OCCUPANCY2 GuestsROOM TYPELuxury Suite (94m² deck inclusive)BED TYPE2 Single XL (Convert to King)DISTANCE40m from ClubhouseTIP : Closest suite to the Clubhouse	
The Lenyalo Suite	20,900 ppns 31,350 single	MAX OCCUPANCY2 GuestsROOM TYPEHoneymoon Suite (115m² deck inclusive)BED TYPE1 King XL (Four Poster Bed)DISTANCE60m from ClubhouseTIP : Incredible water hole view	
The Royal Villa	110,000 unit (4 pax) 24,750 Additional Guest	MAX OCCUPANCY 5 Guests ROOM TYPE Family Villa (380m² deck inclusive) BED TYPE 1 King XL (Four Poster Bed) 2 Single XL (Convert to King or add bed) DISTANCE 90m from Clubhouse TIP : Incredible water hole view. Private Vehicle, Guide, Chef & Butler included	
The Sovereign House	110,000 unit (4 pax) 24,750 Additional Guest	MAX OCCUPANCY6 GuestsROOM TYPEFamily House (438m² deck inclusive)BED TYPE6 Single XL (Convert to King)DISTANCE150m from ClubhouseTIP : Incredible 180° views, situated along ancient Elephant path Private Vehicle, Guide, Chef & Butler included	
Exclusive Use Max : 16 guests	395,450 (16 guests)	Exclusive use of the entire property.	



2023 SPECIAL OFFERS

SPONTANEOUS WILDERNESS GETAWAY ~ Last Minute Travel

Available for stays in the ROYAL VILLA and SOVEREIGN HOUSE only.

BLOCK OUT DATES: April & December 2023

- ~ Pay 2, Stay 3 Nights (Book within 14 days of arrival)
- ~ Pay 3, Stay 4 Nights (Book within 21 days of arrival)

The standard terms and conditions apply. This special offer may not be combined with any other offer.

ONE MORE NIGHT IN THE WILDERNESS ~ Long Stay

Available for stays in the ROYAL VILLA and SOVEREIGN HOUSE only.

BLOCK OUT DATES: April & December 2023

- ~ Pay 4, Stay 5 Nights
- ~ Pay 5, Stay 7 Nights
- ~ Pay 12, Stay 14 Nights

The standard terms and conditions apply. This special offer may not be combined with any other offer.

HONEYMOON SAFARI PACKAGE

Stay Dates : March, May, June, September, November & January

Naledi Suite ~ ZAR 148,300 per couple

Lenyalo Suite ~ ZAR 197,800 per couple

The standard terms and conditions apply. This special offer may not be combined with any other offer.

This offer is available per couple per stay, based on a 5 nights stay in either the Naledi Suite, or the Lenyalo Suite.

INCLUDES : 5 Nights Luxury Accommodation in either the Naledi Suite or the Lenyalo Suite, Return flights between Johannesburg and Royal Madikwe Western Airstrip, A 45 Minute Couples Massage, Limitless South African Bubbles, Romantic Turndowns and a Private Romantic Dinner including a bottle of French Champagne.



RESERVATION TERMS AND CONDITIONS

(UPDATED 28.10.2021)

The below adjusted terms and conditions have been put in place with immediate effect and will override all previously agreed payment and cancellation policies for all new bookings (confirmed after April 2020) until further notice of change.

DEPOSIT

We require a 20% non-refundable deposit, on the total invoiced amount, within 10 days of reservation confirmation. The Royal Madikwe reserves the right to cancel the reservation if the deposit is not received within 10 days. The balance of the payment is required 60 days prior to arrival. Bookings made within 60 days of arrival are payable in full immediately.

CANCELLATION

Should a cancellation be received 61 days prior to due arrival date, a 20% Administration Fee will be charged. Should a cancellation be received 31-60 days prior to due arrival date, a 50% cancellation penalty will be charged. Should a cancellation be received within 30 days of due arrival date, a 100% cancellation penalty will be charged.

The Cancellation fee applies to the total invoiced amount, including but not limited to, Accommodation, Air / Road Transfers and Additional Specialized Activities. In the event of late arrival or premature departure the full extent of the stay, as originally booked and confirmed, will be charged.

COVID-19 TERMS OF CANCELLATION

Should a cancellation be received 60 days prior to arrival, exclusively for one or more of the reasons below relating to Covid-19, 90% of the accommodation value will be refunded to the guest and 10% of the total invoiced amount will be retained by Royal Madikwe as a booking administration fee;

o If Clients are unable to travel because they have a confirmed case of Covid-19 (Proof Required) ;

o If South African or International Law prevents travel and enforces another lockdown or mandatory quarantine on entering South Africa, or upon guests return to country of residence.



RESERVATION TERMS AND CONDITIONS

PAYMENT

Our rates are quoted and payable in ZAR (South African Rand) and include 15% VAT. We accept both credit card (American Express I MasterCard I Visa) and bank transfer as methods of payment. Please use your booking number (RM00...) as the reference when making payment via bank transfer.

All extras must be settled directly at the lodge on departure.

We accept both cash (South African Rand) and credit card (American Express I MasterCard I Visa) as means of payment at the lodge.

All rates quoted, but not limited to, Accommodation, Transfers, Additional Specialized Activities, Park Entry / Landing Fee, Conservation Levy are valid at the time of booking, but until such time as full and final payment has been received, the price is subject to change without prior notice.

ADDITIONAL FEE'S AND LEVIE'S

RESERVE ENTRY FEE'S - A compulsory fee charged <u>per person once off</u> and is dependent on mode of travel on arrival, i.e. if you arrive via shuttle flight you will be liable for the Landing Fee.

GATE ENTRY FEE - ZAR 200 per adult | ZAR 90 per child (3-12yrs) | No charge for children under 2 yrs LANDING FEE - ZAR 270 per adult | ZAR 170 per child (3-12yrs) | No charge for children under 2yrs

CONSERVATION LEVY - A compulsory fee charged <u>per person per night</u> which contributes towards conservation, anti-poaching initiatives and community development.

ZAR 182 per adult | ZAR 91 per child (3-12yrs) | No charge for children under 2 yrs



RESERVATION POLICIES

CHILD POLICY

Children of all ages are welcome at The Royal Madikwe. Children under the age of 6 years are not permitted on the regular scheduled Safari's. Please be sure to enquire about a private vehicle for your family safari. We do have a limited number of vehicles available at an additional cost.

Taking the time to reimagine a wild adventure from a child's perspective allows us to tailor our children's' program to suit their individual needs, because just like no two cheetah's have the same spots, no two children are alike. So, yes, we do have a wonderful children's program, but it does not follow a strict timetable. We reinvent our children's program daily to immerse your child into their natural surroundings and inspire them to really look and learn about this magical environment around them.

African Hair Braiding I Track and Sign & Spoor casting with plaster of paris I Pizza lessons I Seasonal movie night under the stars I Beading lessons I Nature walks around camp I Archery

A childminding service is available by prior arrangement at an additional cost. Get in touch for special arrangements regarding children's birthdays as we do so enjoy a wild affair!

CHECK-IN / CHECK-OUT POLICY

Check-in time is 14h00 and check-out time is 11h00.

Guests arriving/departing via road transfer or self-drive vehicle, please note that Madikwe Game Reserve entry gates strictly open at 06h00 and are locked at 21h00 and will not be opened outside of these times.

Transfers between the lodge and Royal Madikwe Western Airstrip are complimentary at the preferred scheduled flight times. For an earlier check-in or later check out a surcharge may be applicable for transfers between the lodge and Royal Madikwe Western Airstrip for Private Charters / or Shuttle Flights arriving earlier than 11h00 or departing later than 13h00 during, but not limited to, the months of May, June, July and August. Please note that an earlier check-in or later check-out is only permitted by special arrangement.

TRAVEL INSURANCE POLICY

We strongly advise taking out personal travel insurance in order to safeguard against cancellation penalties as detailed above, which should also include insurance for personal effects, personal accident as well as medical emergencies and emergency travel expenses.

RATE PARITY POLICY

The Royal Madikwe adheres to Rate Parity and in keeping with Industry Standards we strongly discourage discounting our Rack Rates in any form of online media when promoting our property.



ADDITIONAL ACTIVITIES

The Royal Madikwe offers a variety of unforgettable additional activities bookable in advance via Royal Madikwe Reservations at <u>reservations@royalmadikwe.com</u>. Get in touch for a personalized quote and more information about our Walking Safari & Bush Breakfast; Sunset Drinks & Dining under the Stars; Day Safari & Alfresco Picnic Lunch; Gastronomic Safari; Champagne & Canapés; Celestial Safari; Marimba Band & Champagne Breakfast; Wellness Safari Journey; Endangered Species Conservation & Brunch.

In the event of an additional activity being cancelled due to bad weather, or any other unforeseen reason beyond our control, it is understood that a 100% cancellation penalty may apply as many of these activities are outsourced to small local businesses and support the surrounding communities.

ROYAL VILLA ~ SOVEREIGN HOUSE

INCLUSIONS

Luxury Accommodation Breakfast, Lunch / High-Tea & Dinner A Selection of Local Beverages Selected Game Drive Beverages and Snacks Transfers to/from Royal Madikwe Western Airstrip 2 Game Drives Daily with Private Guide & Vehicle Personal Chef & Butler Children's Program

EXCLUSIONS

All Other Beverages and Cigars & Cigarettes Laundry Service & Gratuities Optional Additional Activities Safari Boutique Purchases Reserve Entry/ Landing Fee's Conservation Levy Child Minding Service Nature Walk (16—60 yrs)

NALEDI SUITE ~ KORONE SUITE ~ LENYALO SUITE

INCLUSIONS

Luxury Accommodation Breakfast, Lunch / High-Tea & Dinner A Selection of Local Beverages Selected Game Drive Beverages and Snacks Transfers to/from Royal Madikwe Western Airstrip 2 Game Drives Daily

EXCLUSIONS

All Other Beverages and Cigars & Cigarettes Laundry Service & Gratuities Optional Additional Activities Safari Boutique Purchases Reserve Entry/ Landing Fee's Conservation Levy Private Vehicle Nature Walk (16—60 yrs)



PRIVATE AND SHARED AIR TRANSFER OPTIONS

Please contact reservations@royalmadikwe.com for a personalized quote.

SHARED SHUTTLE FLIGHT

Guests will be met in the arrivals hall by an airline representative and escorted to the kiosk where you will be driven to the boarding lounge for check in to your flight to Madikwe. The one hour flight will arrive in Madikwe and guests will be collected from Royal Madikwe Western Airstrip by our guide and transferred to the lodge at no extra charge – approximately 30 minute drive time. Shuttle flight times may vary by up to an hour, so please ensure to allow a minimum of 3-4 hours between connecting flights as neither the airline, nor Royal Madikwe will be held liable for missed connecting flights.

Luggage restrictions are very strict with an allowance of 20kg checked luggage per person in soft sided bags only as well as 5 kg hand luggage per person. For excess luggage, the complimentary luggage storage facility at the Federal Airlines lounge can be utilized, or an additional seat must be booked and is dependent on availability at the time of enquiring. Please do note that seats are limited and if flights are fully booked there is an option of Private Charter flights, or a Private Road Transfer.



PRIVATE CHARTER FLIGHT

Private Charters can be arranged in the event of the Shared Shuttle Flights being fully booked, or for a more private and luxurious experience which includes a meet & greet facility whereby guests will be escorted off international flights through customs / immigration on arrival and driven to the boarding Lounge. Flight times are reasonably flexible to suit guests' requirements and dependent on flight and lodge operations. Please be sure to enquire with our reservations team about the possibility of an earlier check-in or later check-out as a surcharge may be applicable for transfers to / from the airstrip.



PRIVATE ROAD TRANSFER OPTIONS

Please contact reservations@royalmadikwe.com for a personalized quote.

PRIVATE ROAD TRANSFER

A private road transfer can be arranged to transfer guests to / from The Royal Madikwe. Approximately 4.5 hours' drive from Johannesburg, approximately 3 hours' drive from Sun City and approximately 1.5 hours' drive from the Sir Seretse Khama Airport in Gaborone, Botswana. Please enquire for transfers from other destinations. Please take note that Madikwe Game Reserve entry gates open at 06h00 and are locked at 21h00 in the evening, so please ensure to take these times into account when arranging your connecting flights in relation to travel times for road transfers and self-drive options.

DRIVING YOURSELF

For the more adventurous, there is also the option of renting a vehicle at the airport and driving yourself to the lodge. This is a great way to see more of the country and the roads are generally in good condition, thus a 4×4 vehicle is not a requirement. We do advise using the driving directions herein in collaboration with Google Maps. Please take note that Madikwe Game Reserve entry gates open at 06h00 and are locked at 21h00 in the evening, so please ensure to take these times into account when arranging your connecting flights in relation to travel times for road transfers and self-drive options.



MAP AND DIRECTIONS



From Pretoria N1 take the N4 Highway to Rustenburg.

Keep to the N4 which bypasses Rustenburg and head for Swartruggens.

From Swartruggens, continue to Zeerust. Ignore all signs to Madikwe before Zeerust and enter the town itself.

(Please call us when you reach Zeerust (t) +27(0)82 568 8867) At the 4th intersection into the town of Zeerust you will turn right into President Street. Travel 90km along this road towards Gaborone on the R49.

Look out for a sign board on your right indicating "Wonderboom Gate," Madikwe Game Reserve - turn

right here. Once through the boom-gate, take the first turn on your right at the sign indicating "Lodges" and follow the road until you see the Royal Madikwe sign on your left.



SEASONS AND PACKING GUIDELINES

Summer (December—February)

Summer is our rainy season and we experience some of the most breath taking thunderstorms in the Southern Hemisphere, which can continue for 10 minutes or up to 2 hours. As Madikwe is a semi-arid area, with an average annual rainfall of only 500mm, it does not typically rain every day and thunderstorms generally occur in the afternoons, however this is not always the case, and this may cause disruptions to the wifi and mobile phone connectivity. Daytime temperatures can vary from 25°C to 40°C, with an average of 31°C.

Recommended Clothing… Light cotton / linen fabrics are recommended for the hot daytime temperatures and a light jumper for the game drives. Short trousers, summer dresses, swimming trunks / costume and open toe sandals are recommended.

Autumn (March—May)

One can still expect some rainfall in Autumn, but much less than in summer time. By now, the daytime temperatures have dropped down to 20°C, with a maximum of 31°C. The early morning and afternoon game drives are a little cooler, but we do provide cozy blankets on game drives for extra comfort.

Recommended Clothing... Light summer clothing will still be required, but we recommend a warm jumper, long trousers and closed shoes for the game drives which can be a little cooler.

Winter (June—August)

Winter in Madikwe boasts lovely warm days with temperatures between $15^{\circ}C$ and $25^{\circ}C$ – much like European Summer temperatures! By now, the early morning and afternoon game drive temperatures have dropped and can be as low as $10^{\circ}C$ to $0^{\circ}C$ on some mornings, with an average of $6^{\circ}C$.

Recommended Clothing... Long trousers, long sleeve shirt, jumper, closed shoes and a warm jacket, scarf, gloves and a woolly hat for the cooler game drives is recommended, as well as some lighter clothing for the warmer daytime temperatures.

Spring (September—November)

There is a definite change in temperature and, although the early morning and afternoon game drives still present a chill, midday temperatures range from 20°C to 30°C with an average of 25°C most days.

Recommended Clothing... Trousers and a warm jacket are still required for the game drives, but lighter clothing can be worn during the warmer midday temperatures. Both closed shoes and sandals will be useful.



All year round necessities...Sun hat I Sun glasses I Sun block & lip balm I Closed shoes for Nature walks I Camera with extra memory card I Extra batteries / chargers I Binoculars



HEALTHCARE AND DOCUMENTATION

MEDICAL REQUIREMENTS

Madikwe Game Reserve is a Malaria FREE area, therefore no anti-Malaria medication is required. We have a medical box available with basic medication for your convenience, however, if you are taking any prescribed / chronic medication, please ensure that you have an additional supply available in case of any unforeseen circumstances due to our remote location.

A paramedic is stationed in the reserve and can be called out to the lodge in necessary situations. Emergency Medical evacuation is also available for emergency cases, but each case is assessed individually and therefore no guarantees are given. We do advise that all guests take out personal travel insurance.

DOCUMENTATION REQUIRED

Please ensure you check visa requirements prior to departure. All guests visiting South Africa are required to have a minimum of two blank pages in their passport to allow the entry visa to be issued and failure of this requirement will result in entry being denied.

COVID-19 DOCUMENTATION REQUIRED

On entering South Africa, each guest is required to present a completed Passenger Locater Form (paper copy) as well as an authentic medical certificate indicating a Covid-19 negative PCR test result (paper copy) not older than 72 hours on the date of arrival in South Africa. Failure to do so may lead to entry into South Africa being denied.



CONTACT DETAILS

RESERVATIONS

reservations@royalmadikwe.com

+27(0)82 787 1314

MARKETING

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