

2013/14 TIMETABLE
EFFECTIVE INDABA 2013
01 NOVEMBER 2013 – 31 DECEMBER 2014

MORNING JOHANNESBURG DEPARTURE: Johannesburg to/ Lodge

Airport		Standard Times		Other information			RATE
Departure	Arrival	Departure between	Approx Arrival	Day of Week	Available Seats	Stops	
Johannesburg	All lodges	10:30 - 11:30	11:30 - 13:00	1234567	34	Varies	
Sabi Sands / Skukuza							R 3265
Northern Sabi Sands/ Thornybush/ Timbavati							R 3350
Singita KNP							R 3685
<ul style="list-style-type: none"> o Check in for this flight will be open from 08:30; o Pax must be checked in at the Federal Air Kiosk latest 10:10 to connect onto this flight; o Pax must be checked in at the Federal Air Departure lounge latest by 10:20 to connect onto this flight 							

MORNING LODGE DEPARTURE: Lodge / Johannesburg

Airport		Standard Times		Other information			RATE
Depart	Arrival	Departure	Arrival	Day of Week	Available Seats	Stops	
All lodges	Johannesburg	11:00 - 11:30	Latest 13:00	1234567	24	Varies	
Sabi Sands / Skukuza							R 3265
Northern Sabi Sands/ Thornybush/ Timbavati							R 3350
Singita KNP							R 3685
<ul style="list-style-type: none"> o IMPORTANT - No domestic connections permitted for flights departing before 15:00 from Johannesburg o IMPORTANT - No international connections permitted for flights departing before 16:30 from Johannesburg 							

AFTERNOON JOHANNESBURG DEPARTURE: Johannesburg / Lodge

Airport		Standard Times		Other information			RATE
Departure	Arrival	Departure between	Approx Arrival	Day of Week	Available Seats	Stops	
Johannesburg	All lodges	12:15 - 13:15	13:15 - 14:45	1234567	24	Varies	
Sabi Sands / Skukuza							R 3265
Northern Sabi Sands/ Thornybush/ Timbavati							R 3350
Singita KNP							R 3685
<ul style="list-style-type: none"> o Check in for this flight will be open from 08:30; o Pax must be checked in at the Federal Air Kiosk latest 11:45 to connect onto this flight; o Pax must be checked in at the Federal Air Departure lounge latest by 12NOON to connect onto this flight o Passengers booked on the Air France ,SAA from London, Emirates ,Air Singapore, Swiss Air & Lufthansa will be accommodated on this departure providing the aircraft arrives as per its regular schedule time. 							

AFTERNOON LODGE DEPARTURE: Lodge / Johannesburg

Airport		Standard Times		Other information			RATE
Depart	Arrival	Departure	Arrival	Day of Week	Available Seats	Stops	
All lodges	Johannesburg	12:00 - 13:30	Latest 15:30	1234567	34	Varies	
Sabi Sands / Skukuza							R 3265
Northern Sabi Sands/ Thornybush/ Timbavati							R 3350
Singita KNP							R 3685
<ul style="list-style-type: none"> o IMPORTANT - No domestic connections permitted for flights departing before 17:00 from Johannesburg o IMPORTANT - No international connections permitted for flights departing before 17:50 from Johannesburg 							

MADIKWE SHUTTLE

Effective January 2013 the Madikwe shuttle forms part of Federal Air wholeheartedly,

REVISED 2013 / 2014 MADIKWE TIMETABLE

**** EFFECTIVE 1 NOV 2013 ****

01 NOVEMBER 2013 – 31 DECEMBER 2014

BRUNCH DEPARTURE: Madikwe / Johannesburg

Airport		Standard Times		Other information			RATE
Depart	Arrival	Departure	Arrival	Day of Week	Available Seats	Stops	
Madikwe	Johannesburg	11:00 - 11:30	Latest 12:30	1234567	24	Direct	R2535
Departure between 11:00 (earliest) AND 11:30 (latest)							
<ul style="list-style-type: none"> No domestic connections permitted for flights departing before 15:00 from Johannesburg No international connections permitted for flights departing before 16:30 from Johannesburg CONNECTIONS ONTO TSWALU and LOWVELD can be accommodated. Please note all bookings to / from Madikwe require a minimum of 2 guests. Bookings for 1 guest carry a single supplement. 							

LUNCH DEPARTURE: Johannesburg / Madikwe

Airport		Standard Times		Other information			RATE
Depart	Arrival	Departure	Arrival	Day of Week	Available Seats	Stops	
Johannesburg	Madikwe	12:30 - 14:00	Latest 15:00	1234567	24	Direct	R2535
Departure between 12:30 (earliest) AND 14:00 (latest)							
<ul style="list-style-type: none"> Check in for this flight will be open from 09:30 Pax must be checked in at the Federal Air Departure lounge latest by 12:00 to connect onto this flight Pax must be checked in at the Federal Air Kiosk latest 11:45 to connect onto this flight Please note all bookings to / from Madikwe require a minimum of 2 guests. Bookings for 1 guest carry a single supplement. 							

Eastern and western lodges will be serviced on all above routes on all departure times

BENEFITS OF NEW MADIKWE TIMETABLE

- More accommodating to domestic arrivals
- Greater seat capacity
- Accommodating Sabi Sands connections
- Coincides with lodge "check-out" and "check-in" times

SUPPLEMENTARY SHUTTLE SERVICE AVAILABLE ALL YEAR ROUND

- For departure times contact our reservations team (subject to available slots)
- R3000 pp one-way excluding applicable fuel surcharge
- Minimum 4 or 6 passengers
- No child or infant fare
- Non-exclusive basis

**2013 / 2014 TIMETABLE
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PHINDA AIRWING - RACK RATES

Airport / Airstrip		Base Fare	Fuel Surcharge	Total Fare
Depart	Arrival	RATES VALID FOR 2013		
Phinda	Richards Bay	R1780	R100	R1880
Phinda	Sabi Sands	R6450	R100	R6550
Phinda	Ngala / Singita KNP	R7250	R100	R7350
Phinda	Timbavati / Hoedspruit	R7250	R100	R7350
Phinda	KSIA / Virginia	R5200	R100	R5300
Phinda	Rocktail / Thonga / Mkuze Falls	R1780	R100	R1880

TERMS AND CONDITIONS FOR PHINDA AIRWING:

- Please note that all flight times will be confirmed 24 hours prior to departure;
- Richards Bay drop off's / Pick up's can be done on any flight provided it is during the day light - ie flights arriving from Johannesburg between **08h00 and 14h40**. Flights departing from Richards Bay between **07h40 to 18h10**;
- **All flights require a minimum of 2 guests;**
- **All times subject to change without notice.**

GROUP RATES : PHINDA - SABI SANDS

No of passengers:	Base Fare	Fuel Surcharge	Total Fare
1 - 2	R6450	R100	R6550
3 - 6	R5790	R100	R5890
7 - 8	R5010	R100	R5110
9 - 10	R4450	R100	R4550

GROUP RATES: PHINDA - Singita KNP / Hoedspruit

1 - 2	R7250	R100	R7350
3 - 6	R6680	R100	R6780
7 - 8	R5790	R100	R5890
9 - 10	R5230	R100	R5330

TERMS AND CONDITIONS FOR GROUP RATES:

- Rates are quoted per person one way and includes 14 % VAT;
- Rates and departure times are subject to change;
- **PLEASE NOTE A R500 per person landing fee will be levied for all landings at Ulusaba.**
- We require a minimum of 2 guests on all flights and no child rates will be applicable;
- Routings and times will vary from day to day and is subject to lodge airstrip operating times;
- **THE ABOVE RATES ARE INDICATIVE AND FORECASTED FOR A 12 MONTH PERIOD;**
- **Please contact us if a more comprehensive quote is received from another operator;**
- **We often have several flights per day between destinations and may be able to offer unused legs at discounted price;**
- **Cancellation fee's as follows:**
- **0 - 72 hours - 100 %**
- **4 - 7 days - 75 %**
- **8 - 14 days - 50 %**
- **>14 days - No charge**

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FROM NELSPRUIT / KMIA (MQP)

Airport / Airstrip		AM departure and arrival:	PM departure and arrival	RATE:
Depart:	Arrival			
Sabi Sands	Northern Lodges / Singita KNP	09:15 / 10:00	N/A	R2075
Nelspruit (MQP)	Sabi Sands / SKZ / NSS	09:30 / 10:30	13:15 / 14:15	R2030
Nelspruit (MQP)	Northern Lodges	09:30 / 10:30	13:15 / 14:15	R2360
Nelspruit (MQP)	Singita KNP	09:30 / 10:30	13:15 / 14:15	R2360
Nelspruit (MQP)	Hoedspruit (HDS)	09:30 / 10:30	13:15 / 14:15	R2470
Sabi Sands / SKZ / NSS	Nelspruit (MQP)	09:00 / 10:00	11:00 / 12:00	R2030
Northern Lodges	Nelspruit (MQP)	09:00 / 10:00	11:00 / 12:00	R2360
Singita KNP	Nelspruit (MQP)	09:00 / 10:00	11:00 / 12:00	R2360
Hoedspruit (HDS)	Nelspruit (MQP)	09:00 / 10:00	11:00 / 12:00	R2470
Northern Lodges / Singita KNP	Sabi Sands	09:00 – 15:00	09:00 – 15:00	R2075
Sabi Sands	Sabi Sands	09:00 – 15:00	09:00 – 15:00	R1590
Hoedspruit (HDS)	Lowveld Lodges	09:00 – 15:00	09:00 – 15:00	R2375

TERMS AND CONDITIONS FOR NELSPRUIT / KMIA (MQP) BRANCH:

- All MQP, HDS and Inter Lodge Transfers require a Minimum of 2 guests;
- Passenger Taxes at Skukuza and Ulusaba are not included in these rates;
- For special requests or flights outside of the stipulated MQP schedule please contact Fedair Reservations at shuttle@fedair.com or phone Fedair on (011) 395 9000;
- Please note Federal Air offer a Shuttle Service and is NOT a scheduled carrier. Routings and departure times from lodges may vary depending on actual lodge and guest requirements as well as landing conditions. Times subject to change without notice;
- Children / infant discounts not applicable on the Lowveld routes;
- All prices and times subject to change without notice
- **PLEASE NOTE A R500 per person landing fee will be levied for all landings at Ulusaba.**

SCHEDULED SERVICES

ULUNDI - PIETERMARITZBURG

Airport		Standard Times		Other information			RATE
Departure	Arrival	Depart	Arrival	Day of Week	Check-in Times:	Stop	
Pietermaritzburg	Virginia	07:30	08:00	12345XX	06:30 - 07:15	Direct	R980
Virginia	Ulundi	08:15	09:00	12345XX	07:30 - 08:15	Direct	
Ulundi	Virginia	15:30	16:15	12345XX	14:30 - 15:15	Direct	R980
Virginia	Pietermaritzburg	16:30	17:00	12345XX	15:30 - 16:15	Direct	

FARE RULES & PENALTIES:

1. Date Changes / Cancellations within 24 hours notice: 50 % penalty
2. Date Changes / Cancellations within 72 hours notice: 25 % penalty
3. Date Changes / Cancellations up to 72 hours notice: 10 % penalty

SPECIAL NOTES REGARDING ULUNDI / PIETERMARITZBURG:

- Children - No children rates apply;
- Infants - 0-2 years of age on date of travel: 50 % of full fare (on lap / NO SEAT)
- **BAGGAGE - 15 Kgs plus additional 5 Kg - TOTAL 20 KG only;**
- All Taxes, Levies and Fees subject to change without prior notice;
- Federal Air operates a Point to Point service and is NOT responsible for missed connections.

**CONTACT INFORMATION:**

FEDERAL AIRLINES (PTY) Ltd - Johannesburg

Tel: + 27 (0) 11 395 9000

After hours cell: + 27 (0) 83 611 2766

Fax: + 27 (0) 11 395 1071

E-mail: shuttle@fedair.com (not manned on Sat afternoon & public holidays) 8am -5pm

BATELEUR AIR CHARTER SERVICES - Johannesburg

Tel: + 27 (0) 11 395 9000

After hours cell: + 27 (0) 82 946 2962

Fax: + 27 (0) 11 395 9010

E-mail: gillian.parrock@fedair.comE-mail: charters@fedair.com

FEDERAL AIR - NELSPRUIT (MQP)

Please note that as of 1 March 2013 all reservations for lowveld will be done from the Johannesburg office;

Tel: + 27 (0) 13 750 3140

E-mail: shuttle@fedair.com

TANZANIA - Tanganyika Flying Company

Tel: +255 732 978 992

Tel: +255 773 944 344

E-mail: res@flytfconline.co.tzwww.flytfconline.com

FEDERAL AIR - PIETERMARITZBURG OFFICE:

Tel: + 27 (0) 33 346 2580

Fax: + 27 (0) 33 346 2578

Cell: + 27 (0) 82 633 4781

E-mail: chantelle.hickley@fedair.com

FEDERAL AIR - ULUNDI OFFICE:

Cell: + 27 (0) 71 127 2119

E-mail: patricia.gumede@fedair.com

FEDERAL AIR – PHINDA OFFICE:

Cell: + 27 (0) 82 652 1626

Fax: + 27 (0) 86 645 3391

E-mail: val.ross@fedair.com

**IMPORTANT INFORMATION:**

- Specialist Aviation Services across Africa;
- Preferred partner to Africa's top Safari and remote destinations;
- Largest and most flexible charter fleet in Southern Africa;
- IATA Code: 7V
- GDS: Galileo, Sable, Apollo, Abacus, Worldspan, Amadeus;
- South Africa GSA for Tanganyika Flying Company (TFC) for Tanzania, Kenya & Zanzibar;
- Charter Services to anywhere in Africa and the Indian Ocean islands;
- Ticketless travel & e-mail confirmations;
- Earn Commission per shuttle sectors travelled;
- Direct access to Federal Air Shuttle booking system ensuring a quicker and more streamlined sales effort

BAGGAGE TERMS & CONDITIONS:

Federal Air Baggage limitations:

All passengers travelling on our Federal Air shuttle flights are entitled to one free piece of checked luggage and one small carry on item. Please see below details for checked in bags:

Maximum size	:	25 cm x 30 cm x 62 cm (10' x 12' x 24')
Maximum weight	:	20 kg (44 lbs)

** Should your luggage exceed the above limitations and we are not able to fit it we do provide a complimentary luggage storing facility. Excess luggage remains the responsibility of the affected passenger at all times.

** Oversized bags can not be carried on your lap - your safety is key to our operation and unsecured objects inside the cabin is hazardous.

** To accommodate additional luggage on our flights please book and pay for an additional seat in advance on any of our shuttle flights. It may not be an available option on the day of departure if this has not been pre-booked.

The following dangerous goods are not permitted on board the aircraft:

- Flammable liquids and solids such as lighter or heater fuels, paint and matches. Radio-active material, oxidizing materials and organic peroxides such as bleaches and fiberglass repair kits;
- Firearms and explosives, handguns, automatic weapons, munitions, ammunitions including blank cartridges, pistol caps, fireworks, flares, smoke canisters and crackers. Note: as an exception, sporting / competition firearms and a maximum of five (5) kg of ammunition may be carried in the aircraft/ s luggage hold/ s if declared at check-in and properly packed;
- Infectious substances such as bacteria and viruses;
- Corrosives such as mercury, acids, alkalis and wet-cell batteries;
- Compressed gases. Deeply refrigerated flammable, non-flammable and poisonous gasses such as butane, oxygen, propane and aqualung cylinders;
- The carriage of live animals, including pets, insects, reptiles or any other form of livestock is forbidden under any circumstances, with the exception of guide dogs for blind and / or deaf passengers on domestic flights only;
- We do not accept human remains for carriage on any routes. However, the carriage of ashes is permitted provided a copy of the death certificate and the cremations certificate accompanies them. You must ensure the ashes are securely packed in an appropriate container and should be included in your hand luggage.

**FEDERAL AIR MEET & GREET SERVICE:**

We provide a complimentary meet & greet service to all of our passengers that arrive at Johannesburg, please note the following regarding this service;

- Federal Air offers this service on a complimentary basis;
- We offer this service for all passengers arriving off a scheduled flight scheduled to land after 6 AM;
- Passengers arriving before 6 AM need to make their own way to our Kiosk, a Federal Air driver will man the Kiosk from 6:30 AM to transport guests that have arrived early to the lounge;
- Our lounge is operational from 7 AM daily;
- Your passengers may be met as a group should we have multiple passengers arriving off the same flight;
- We can not be held liable should the passengers miss our representatives when they come through arrivals, we will endeavor to be waiting for them as the most visible point as they arrive;
- We do not guarantee a private meet & greet for every arriving passenger, should a private service be required please let us know and we can provide this service at an additional cost or alternatively we can refer you to a private company offering this service;
- After your passengers have been met they will be escorted to our terminal counter where they will be assisted onto the transport to bring them around to our private departure lounge.
- Should a meet and greet service be required for passengers arriving before 6 AM please let us know so that we may put you in contact with a private handling company.

FEDERAL AIR DEPARTURE LOUNGE:

We are always proud to welcome all of our passengers to our departure lounge, we offer the following facilities to all departing and arriving passengers:

- Complimentary tea, coffee and soft drinks available;
- Complimentary fresh sandwiches, fruit and snack available;
- Complimentary Wi-Fi inside our departure lounge;
- Boutique shopping experience;
- Complimentary shower facilities;
- Complimentary baggage storage facilities
- Beautiful private lounge with private garden to enjoy while you are waiting for your flight to depart.
- Complimentary return transport back to OR Tambo for passengers returning from our shuttle flights.
- Guest relations contact e-mail: guestrelations1@fedair.com

SHUTTLE services - CANCELLATION POLICY:

- **30 – 15 Days – 15 %**
- **14 – 08 Days – 50 %**
- **07 – 04 Days – 75 %**
- **03 Days – Day of Travel – 100 %**

**FEDERAL AIR GENERAL TERMS & CONDITIONS:**

- All shuttle departure times are a guide only and is subject to change;
- We offer a shuttle service and NOT a scheduled service therefor times and routes may vary from day to day depending on actual bookings;
- Aircraft landing and / or departure may be delayed due to animals obstructing the runway;
- O.R.T. International Airport is one of the busiest airports in the Southern Hemisphere. As such we often incur Air Traffic Control delays due to aircraft congestion;
- Transport between game lodge airstrips and the actual lodges will be provided by the lodge, we constantly update the lodge staff with all flight details so that they are well prepared for our guests' arrival;
- We reserve the right to include technical stops en-route due to operating conditions at the time, which is in the interest of safety and at the sole discretion of the Captain;
- Smoking is not permitted on any of our flights;
- We can not be held responsible or liable should incoming flights be delayed resulting in passengers missing their shuttle connection to the bush. We will endeavor to assist them on a later departure subject to seat and flight availability;
- We can not be held liable or responsible for any delays due to weather, ATC or technical delays, we will rectify the situation to the best of our ability;
- In the event of bad weather (low cloud or water logged runways) Federal Airlines reserves the right to drop off clients "at the nearest suitable and serviceable airstrip". This might mean a road transfer for guests to get to their final destination, this road transfer will not be for Federal Airlines' account, but will be for the guests' account. This diversion will only be done in the interest of safety and when weather and / or runway conditions are not suitable to land at your original destination.
- Federal Airlines (Pty) Ltd. Trading as Federal Air cannot be held liable or responsible for any delays due to weather, resulting in missed connections when returning from any lodge.

***Thank you for choosing to fly with Federal Air
We look forward to welcoming you on board!***