



COVID 19 Cancellation Policy

Valid until further notice and subject to Government Regulations

Please note that it is important that the guest/s MUST BE PREVENTED from travelling due to Covid, and then we will cancel reservation and waiver any penalties as a result thereof if necessary.

***COVID-related travel conditions include:**

- The Government in the guest's country of origin imposes a travel ban and guests are unable to travel
- The Government in the guest's destination country (or transit country) imposes a travel ban and guests are unable to travel
- The Government in the guest's country of origin OR destination country imposes a mandatory quarantine and guests are unable OR unwilling to travel

- International flights are cancelled and guests are unable to travel
- Guests are prevented from boarding a flight on account of health screening
- Guests have contracted COVID-19 prior to arrival OR while in-country and are unable to travel
- If the property in-country has to close due to COVID-19 reasons and is unable to fulfil their obligation for clients travel

For all other Cancellations, our standard cancellation terms and conditions apply.

For conditions of postponing or re-instating of cancelled booking as a result of COVID 19, please contact Reservations Office directly.