



Peppperpot Pty Ltd trading as  
 BookingBotswana Travel Agency  
 Reg No: BW 00000683683  
 Vat No: C46880801113

## USD PREF PLUS STO AGREEMENT 2024/5 B&B v 4

Kindly fill in the first page and sign the last page, scan and email back to [res1@botswanabooking.com](mailto:res1@botswanabooking.com)

THAMALAKANE RIVER LODGE (PTY) LTD - MAUN	Tour Operator/Agent Name:
Vat Registration Number: CO8593401113	Contact person:
Company REG No: BW00000847266	Vat Registration Number:
Represented By: Leana Ries shareholder & director	Represented By:
Lodge Address: PO Box 888, Maun, Botswana	Position:
Lodge Tel: + 267 680 0217 or + 267 729 41626	Address:
Manager: <a href="mailto:gm@trlmaun.com">gm@trlmaun.com</a>	Tel:

### CONTACT PERSONS

PERSONS NAME	POSITION	EMAIL	TEL
Reservations	THAMALAKANE RIVER LODGE	<a href="mailto:res1@botswanabooking.com">res1@botswanabooking.com</a>	+267 7240 3690
Reservations	CHOBE RIVER LODGE	<a href="mailto:res@botswanabooking.com">res@botswanabooking.com</a>	+267 7164 6064
Cornel Ries	OWNER & DIRECTOR	<a href="mailto:cornel@botswanabooking.com">cornel@botswanabooking.com</a>	+267 7531 6585
Leana Ries	OWNER & DIRECTOR	<a href="mailto:leana@botswanabooking.com">leana@botswanabooking.com</a>	+267 7631 5207
	ACCOUNTS	<a href="mailto:accounts@botswanabooking.com">accounts@botswanabooking.com</a>	

Bookingbotswana.com reserves the right to amend the rates accordingly should the Government change the percentage level of VAT, PARK FEES or BED LEVY during the duration of this agreement. It is to be noted that this STO contract is between Botswanabooking.com and the Tour Operator/Agent. The Tour Operator/Agent will therefore not be entitled to any leniency or indulgence in the event that Group/s or individual/s do not timorously perform their corresponding duties to the Tour Operator/Agent.

### CHILD POLICY

Children are welcome at THAMALAKANE RIVER LODGE and are also welcomed to partake in activities.

- Children under the age of 3 will be at no charge. Third adults are not allowed in a babbler.
- 1 child up to the age of 12 is permitted to share a Babbler room with their parents and will be accommodated on a sleeper couch and a supplement of \$60 will apply.
- When there are 2 children 13+ an additional chalet would need to be booked and the chalet rate will apply.
- 13 and older will be considered an adult for the purpose of this document and if wanting to share with parents a single supplement will apply 8 rooms do have sleeper couches available.

<b>MEALS</b>	<u>DINNER PLATED/BUFFET @ USD 40 pp</u> <u>DINNER A LA CARTE @ USD 47 pp</u> <u>LUNCH @ USD 32 pp</u> <u>LUNCH PACK @ USD 28 pp</u> <u>BREAKFAST @ USD 17 pp</u> <u>CHILD DINNER @ USD 20 pp</u> <u>BREAKFAST PACKS @ USD 22</u>
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Accommodation Rates are quoted per person bed and breakfast including bed levy and vat.  
It excludes laundry, refreshments, transfers and activities and park fees.

**THIRD ADULT POLICY & ADDITIONAL ADULT SHARING IN FAMILY CHALETS**

Thamalakane will allow a 3<sup>rd</sup> and 4<sup>th</sup> adult sharing in the Family units - the additional charge per person is charged.

Two children up to the age of 12 sharing with parents are allowed in the family room at the rate of two adults.

Older than 12 years is considered, and adult and the additional charge will apply. The room has open ceilings so not recommended for 4 adults sharing unless it's a family.



CHOBE RIVER LODGE  
BOTSWANA

CHOBE RIVER LODGE KASANE - BOTSWANA	Lodge Address: Plot 714, President Ave, Kasane, Chobe
Vat Registration Number: CO3918301112	Lodge Tel: + 267 73477994
Company REG No: BW00000524327	Mail: <a href="mailto:frontoffice@choberiverlodge.com">frontoffice@choberiverlodge.com</a>
RESERVATIONS : +267 7164 6064	Mail: <a href="mailto:res@botswanabooking.com">res@botswanabooking.com</a>

**CHOBE RIVER LODGE - BOTSWANA**

<b>7 LUXURY RIVERVIEW DOUBLE/TWIN SUITE (ONE FAMILY ROOM)</b>		<b>5 LUXURY COURTYARD DOUBLE/TWIN SUITE (3 WITH SLEEPER COUCH)</b>
All rooms are modern and spacious with en-suite showers Beds can be made into Kings or twins Sitting room with chairs Large veranda overlooking the river	Two rooms are equipped with a double sleeper couch that can accommodate up to two minor children.	All rooms are modern and spacious with en-suite showers Beds can be made into Kings or twins Sitting room with chairs Spacious sitting area in the courtyard

<b>ALL ROOMS HAVE</b>	<b>The Main Area</b>
Free wifi and air-conditioning, Safe/hairdryer Drinking water, Tea & Coffee making facilities Hand soap, shower gel and shampoo Clothes hanging space, Shoe cleaning kit & Tissues Rooms have adaptor plug sockets with USB Lounge chair and reading lights in headboard	Reception and bar Swimming pool with towels and sun loungers Large seating area for dining & WiFi Tea & Coffee & Water fountain Mosquito spray, Umbrellas for inclement weather Access to the garden, river and carpark Bookshelves, Curio, Ladies and Mens room
<b>PACKAGES DESCRIPTIONS – INCLUSIONS AND EXCLUSIONS</b>	
<b>OUR RATES ARE INCLUSIVE OF:</b>	<b>ALL INCLUSIVE PACKAGE</b>
Gov. Bed levy, VAT and airport transfers from Kasane international airport - Botswana.	All meals, one game drive, one boat cruise.
<b>OUR RATES ARE EXCLUSIVE OF:</b>	<b>2 NIGHTS PACKAGE:</b>
Guests' drinks, laundry, Guests' extras and PARK FEES. Visa fees where applicable Pick up and drop off from Victoria Falls or Livingstone Payment for extras can be made at the lodge by cash, or Visa/Mastercard	Night 1 - Dinner, Bed and Breakfast at Chobe River Lodge Lunch and boat cruise in the afternoon Night 2 - Dinner, Bed and Breakfast at Chobe River Lodge Game drive in the morning, lunch, boat cruise in the afternoon

**ACTIVITIES @ THE CHOBE RIVER LODGE - rates are exclusive of park fees.**

	<b>CHOBE GAME DRIVE</b>	<b>CHOBE BOAT CRUISE</b>	<b>VIC FALLS DAY TRIP</b>	<b>VIC FALLS TRANSFER</b>
RACK RATE PP	\$70 pp	\$60	\$100	\$75
STO RATE PP	\$65PP	\$55	N/A	N/A
DINNER 3 course	\$50pp		LUNCH/BFAST	\$40

**BOOKING TERMS & CONDITIONS:**

Deposit	25% non-refundable deposit required to secure a room – unless alternately arranged.
Payment	Payment for accommodation in full is required <b>60 days</b> prior to arrival. Payment for extras can be made at the lodge by cash, or Visa/Mastercard
Cancellation	25% of fee booking is cancelled 50% of fee if cancelled less than 45 days prior to arrival 100% of fee if cancelled less than 30 days prior to arrival

Please note that all cancellations are only effective once confirmed in writing by our sales office.

**Please note that all refunds are subject to commission and/or bank charges.**

If the payment terms are not adhered to then the Rack rates will apply.

Should the deposit/pre-payment not be received within the time-frame specified, BOOKING BOTSWANA TRAVEL AGENCY reserves the right to cancel the reservation.

The final rooming list should also be in BOOKING BOTSWANA TRAVEL AGENCY possession 30 days prior to arrival date.

Early arrivals/late departures: Kindly contact the lodge in good time to arrange for any early arrivals and late departures. No refunds will be given for meals or services not taken up.

**GROUP BOOKINGS**

Please note for group bookings we require Provisional rooming lists 60 days prior to arrival and Final rooming lists 30 days prior to arrival. Please make sure to specify any dietary requirements as well as where the group is coming from and the expected time of arrival. Kindly provide the tour leader name and contact details. **NO GROUPS ALLOWED IF PAYMENT HAS NOT BEEN RECEIVED.**

**TOUR LEADER POLICY – Guide travelling with 6 or more Guests.**

All drinks are for driver/guides own account. At Thamalakane River Lodge One twin babbler can be allocated to the group for a guide and driver sharing if available and Babbler rate will apply unless agreed by management, we have one guide room available at rate stated. We reserve the right to book guides out to alternate accommodation if availability is limited.

At the Chobe River Lodge we have one guide room available at the price in this document, for a guide travelling with a group larger than 6 pax. We reserve the right to book guides out to alternate accommodation if availability is limited.

**TIPPING POLICY**

Tipping is recommended and no set rate is applied. A recommendation of USD10 per person per night can be applied. There is a tip-box located in reception and at the bar and all tips are shared between all staff members.

**CHECK IN/OUT TIMES**

Check in time is usually from 14h00 and check out time is by 10h00.

Reception is manned from 06h00 to 21h00 any arrivals or departures out of these times need to be pre-arranged with the lodge.

**CHILD POLICY**

Children 6 and over are welcome at CHOBE RIVER LODGE and are also welcomed to partake in activities.

- Children under the age of 6 can get special permission to travel in green season.
- 2 children up to the age of 13 is permitted to share with their parents in a Family or Courtyard room with a sleeper couch.
- When there are 2 children 13+ an additional room would need to be booked and the normal adult room rate will apply.
- 13 - 18 years olds will be considered an adult for the purpose of this document and if wanting to share with parents the adult rate will apply.

**BANKING DETAILS:**

<b><u>USD ACCOUNT</u></b>			
ACCOUNT NAME:	PEPPERPOT PTY LTD		
BANK:	FNB	BRANCH:	MAUN BOTSWANA
ACCOUNT NUMBER:	<b>62812 953405</b>		
BRANCH CODE:	282367	SWIFT CODE:	FIRNBWGX

Proof of payment must be communicated to our accounts department [accounts@botswanabooking.com](mailto:accounts@botswanabooking.com)

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